



BRISTOL HARBOUR

— LODGE • DINING • GOLF —

Member Handbook

Effective November 9, 2018

BRISTOL HARBOUR LODGE & GOLF CLUB RULES AND REGULATIONS

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GREETINGS

from the heart of the Finger Lakes

Bristol Harbour Lodge & Golf Club has a long history in the South Bristol and Canandaigua Lake area. In 1972, the property began as a golf course developed by renowned architect Robert Trent Jones. It quickly grew to include a restaurant, lodge and banquet space. We purchased Bristol Harbour in January 2016 with plans to give it a little TLC - Todd and Laura Cook.

Our family was drawn to Canandaigua Lake when we found our dream lake home here fifteen years ago. The Cook family has experienced the joy of the water bringing people together and wants Bristol Harbour to offer that same enjoyment to every guest. We believe there is something about the way the mountains cradle the lake that takes your breath away and makes Bristol Harbour a special place for all.

Our wish is to embrace the fresh energy of family ownership to revitalize the place where so many people feel a connection. Our vision is the rustic appeal of the property, while continuing to enhance the beauty and service provided to you, our guest.

We hope you feel the peace, beauty, and relaxation that Bristol Harbour Lodge & Golf Club is known for when you step onto our property.

Todd & Laura Cook

Todd and Laura Cook

Owners



Phone Numbers

585-396-2200

Golf Shop: option 1

Tavern at the Point: option 2

Front Desk: option 3

Membership Billing: option 8

Bristol Harbour Lodge & Golf Club Website

www.bristolharbour.com

Golf Staff

Golf Shop Manager - Tim Schenk

Course Superintendent - Gregg Radak

Golf Member Benefits

Golf Members at Bristol Harbour Lodge & Golf Club receive many benefits including:

- Golf on our Robert Trent Jones golf course
Rated #6 in New York by Golf Advisor
- Unlimited use of our practice tee and short game area
- Participation in our league nights (Men's, Women's, Couples')
- Complimentary golf bag storage
- 10% discounted guest green fees
- Use of our reciprocal courses
- Participation in member-only events
- 21-day advanced tee time reservations
- GHIN Handicap services
- Discounted indoor golf rates on the simulator

Reciprocal Clubs

A Bristol Harbour Lodge & Golf Club golf membership entitles our Members to utilize certain reciprocal clubs. Each reciprocal club has rules for when play is allowed. Reciprocal rates typically vary between \$20-\$30 depending on the club. All reciprocal tee times must be arranged through the golf shop. Full Members may schedule reciprocal rounds any day, per each courses' policies. Weekday Members may schedule reciprocal rounds Monday-Thursday.

Member Golf Events

Members may register to participate in golf events by contacting the Golf Shop. A schedule of events is sent out each year. If you have not received this schedule, please call the Golf Shop.

Leagues

Leagues are available. Please ask the golf shop for additional information.

BRISTOL HARBOUR LODGE & GOLF CLUB

.....
RULES AND REGULATIONS
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These rules and regulations (“Rules”) are designed to protect the rights and privileges of members and their families (collectively, “Members”), and those non-members (“Guests”) utilizing the course on a fee basis and/or other portions of the Bristol Harbour Lodge & Golf Club (collectively, the “Resort”). The obligation of enforcing these Rules lies primarily with the management and staff whose principal responsibility is to assure Members and Guests of all the courtesies, comforts and services to which they are entitled. It is also the duty of the Members and Guests to know the Rules and to cooperate with management and staff in the enforcement of these Rules. These Rules may be modified or amended from time to time by the persons or entities that own the Resort (“Owner”), or by Resort Management (“Management”) or the Golf Professional or Golf Shop Manager (“Golf Shop Management”) on behalf of the Resort.

GENERAL

- 1. Hours/Days of Operation.** The Resort’s hours and days of operation will be established and published by the Resort both in the Lodge and on the Resort’s website. The Owner reserves the right to modify the hours and days of operation as Owner deems necessary from time to time.
- 2. Conduct.** Members and Guests are to conduct themselves in a manner which will not interfere with the enjoyment of the Resort by other Members or Guests. Anyone on Resort premises acting in a disorderly, disruptive, or offensive manner will be asked to leave. The Management

may take appropriate action for unbecoming behavior and behavior which may result in the disturbance of or damage to Resort property. Members or Guests who act in a manner prejudicial to the welfare of the Resort or other Members or Guests, or in violation of these Rules, may be subject to removal from Resort property or from the membership.

3. Minors. Members are directly responsible for the actions of their children and children of their guests. Minors under the age of twelve (12) must be accompanied on Resort property at all times by an adult except while participating in a specific program designated for their use. Minors and those under the age of twenty-one (21) are not permitted at bar areas. Owner reserves the right to limit the use of certain Resort facilities by minors.

4. Policies. Owner may adopt and publish Resort policies from time to time relating to various Resort matters. Some policies are incorporated into these Rules, others are published in the Resort's newsletters or posted on the Resort bulletin board. Each Member and Guest has a duty to keep informed of and abide by Resort policies as published.

5. Food and Beverages. Members and Guests may not bring food or beverages of any kind onto Resort premises nor may Members or Guests remove food or beverages of any kind from the Resort premises without the approval of the Management.

6. Alcoholic Beverages. The Resort intends to comply with all federal, state and local laws pertaining to the sale and service of alcoholic beverages. Violations may result in the loss of the Resort's liquor license. No alcoholic beverages shall be brought onto or removed from Resort premises. Instances of intoxication on Resort property, or violation of the Resort's Alcoholic Beverage Policy, may result in either removal from Resort property or revocation of membership. Resort employees may refuse service of alcoholic beverages

to any individual they feel is intoxicated or on the verge of becoming intoxicated.

7. Cellular Phones. Out of respect for Members and Guests, the use of cellular or digital portable phone and other forms of electronic communication equipment is permitted with discretion. Management reserves the right to ask a Member or Guest to turn off their mobile device should it interfere with the other members enjoyment of the Resort.

8. Pets. No dogs or other pets, except for seeing-eye dogs and other qualified handicap service dogs, are permitted on the golf course at any time, unless special policies or certain exceptions are adopted by the Resort. Members and Guests are responsible for any damage caused by their pets.

9. Parking/Traffic. All Members and Guests must drive and park motor vehicles within designated areas in accordance with applicable laws and posted regulations. Parking in the Resort's parking areas is undertaken at the driver's own risk. Owner is not responsible for personal injury, property theft or damage. Vehicles which are parked in reserved, restricted, or unmarked areas may be removed at the expense of the responsible Member or Guests. Bicycles, motorbikes and all-terrain vehicles (or the like), including roller blades, are not permitted on the golf course, cart paths, or driving range at any time.

10. Prohibited Activities. **(i)** The Resort shall have the sole and absolute right and power to prohibit any games, sports, or other activities, which it may, in its sole determination, consider harmful to the interests of the general membership and/or the Resort; **(ii)** illegal activities are prohibited; violation of gambling laws could cost the Resort its liquor license; **(iii)** solicitation of Members or Guests, petitions and commercial advertisements posted or circulated on Resort property are prohibited without prior

approval of the Resort, and **(iv)** use of the Resort's name, logo or stationery for any purpose is prohibited without prior approval of the Owner.

11. Damage to Resort Property. Members and Guests will be responsible, and may be subject to disciplinary action, for any Resort property abused, removed, damaged, or destroyed by a Member or Guests.

12. Liability. Members and Guests shall use Resort facilities at their own risk and shall assume sole responsibility for personal injury, personal property, and property damage. The Owner, its affiliates, officers, employees, representatives, and agents shall not be held liable for personal injury to any person while on Resort property, nor for loss or damage to personal property, brought onto, used, or stored on Resort property, whether in lockers or elsewhere.

13. Reporting Injuries and Property Damage. Any injury to persons or damage to property shall be reported immediately to the Management or other responsible staff member. Personal injury or property damage caused by a golf ball is the sole responsibility of the golfer striking the errant ball.

14. Resort Employees. Employees of the Resort are to be treated in a courteous and considerate manner. No employee shall be reprimanded in any way by a Member or Guest. Any complaints regarding service, behavior, or inattention to duty by Resort employees should be immediately brought to the attention of the Management. Members and Guests may be requested to state the complaint in writing. Owner will take such disciplinary action as it deems necessary.

15. Firearms. Firearms, lethal weapons, and ammunition are not allowed on Resort property.

16. Smoking. No smoking will be permitted on Resort property or on the golf course.

17. Supervision of Play. Resort staff, acting under the supervision of the Management, will have the responsibility for supervision and control of all matters relating to play on the golf course. Golf course privileges may be refused to anyone who, in the judgment of the Golf Shop Management, violates any of these Rules, the rules of play, etiquette and/or dress code. Responsibility for such supervision may be delegated to pros, or other individuals designated by the Management.

18. Fees, Cancellation and Accepted Forms of Payment.
Bristol Harbour Lodge & Golf Resort is a cashless venue.

Accepted forms of payment include credit cards, debit cards, and gift cards.

a. Cancellation. Memberships cancelled before May 1 will be refunded 50% of the membership fee or may transfer the membership to the following year. Memberships canceled before July 1 will be refunded 25% of the membership fee. There will be no refunds for memberships canceled on or after July 1.

b. Guest Green Fees and Policies. Members are encouraged to bring Guests to Bristol Harbour Lodge & Golf Club, and Guests will receive a 10% discount on green fees. The Resort's green fees are priced seasonally, and by time of day. Up to date green fee pricing information will be posted on the Bristol Harbour Lodge & Golf Club website and will be updated continuously.

INFRACTIONS

1. Infractions. Any Member or Guest who violates any of the conditions set forth in these Rules may be subject to removal from the Resort property and/or subject to suspension of membership privileges without refund.

GOLF COURSE RULES

In setting these rules for use of the golf course, Management is in no way attempting to restrict the enjoyment obtained from playing the course. It is, in fact, necessary to follow certain procedures to ensure maximum enjoyment of the golf course and grounds for all Members and Guests. The Resort reserves the right, from time to time, to establish rules governing access to the golf course. All rules shall be applied on a fair and equitable basis. Pride in the Resort, together with the thoughtfulness and consideration we afford our fellow golfers, will make the enforcement of any rules unnecessary.

1. Rules and Etiquette of Play. Members and Guests are required to familiarize themselves with the rules and etiquette of golf, as outlined in the United States Golf Association handbook, which shall apply at all times except when in conflict with any local rules or these Rules. The USGA handbook is available for review in the golf shop. Excessive noise, golf club throwing, damaging the golf course, or profanity will not be permitted.

2. Dress Code.

(i) Gentlemen. All golfers must wear collared golf shirts or mock turtle neck style shirts tucked into the waistband. T-shirts, denim jeans, athletic shorts and athletic pants are not permitted. Hats shall be worn in proper, bill-forward manner.

(ii) *Ladies.* Dresses, skirts, slacks, golf shorts, mid-length shorts and blouses are considered appropriate attire. Halter tops, tee shirts, fishnet tops, bathing suits, sweatpants, blue jeans, tennis dresses, athletic shorts or cut-offs are not permitted.

(iii) Junior golfers must abide by the same dress code.

3. Golf Shoes. Players assume the risk of injury associated with utilizing spikeless shoes under all conditions. To minimize the risk of slipping or falling, be careful when walking in wet conditions or on hills or steep slopes, dead grass, bridges, platforms, steps and railroad ties, or on hard smooth surfaces or in golf carts. Golf shoes should be worn on the golf course and are restricted to the golf course, pro shop and bathrooms/changing areas.

4. Hours. The hours and days of operation of the golf course(s), golf shop and practice range will be set by the Golf Shop Management and posted on the Resort's website and at the golf shop. Hours may need to be adjusted for weather, maintenance, and special events.

5. Registration. All Members and Guests must register in the golf shop at least ten (10) minutes prior to tee time; otherwise the golf shop may not be able to hold tee times for groups who appear after the registration cutoff time. No play is permitted unless the Member or Guest has registered with the golf shop before entering the golf course.

6. Starting. All play must start on the No. 1 tee, unless directed to start elsewhere by the golf shop or Starter. "Cutting-in" is not permitted at any time. Under no circumstances are players permitted to start play from residences adjacent to or bordering a golf course.

7. Tee Times. Tee times will be required each day the golf course is open for Member and Guest play and may be reserved through the golf shop. Starting times may be made online or by telephone during hours and on days as posted in the golf shop. Members and Guests will need to provide the names of players in their group at the time of reservation.

8. Cancellation. Please notify the golf shop of the cancellation of a tee time as early as possible. Cancellation should be at least one (1) hour before the scheduled tee time so that someone else may be able to use the tee time. Failure to timely cancel a tee time may result in a cancellation fee charged to the Member or Guest.

9. Playing Schedule. The playing schedule shall be determined by the Resort from time to time in its sole discretion. There will be outings held at Bristol Harbour Resort throughout the duration of the season. The Golf Shop Management will post a list of days that are unavailable for play because of outings, and will keep the Membership apprised of any changes to this schedule.

10. Playing Groups. Members are encouraged to play in foursomes; however, there may be times when groups with less than four players may be filled with twosomes or singles. Single players and twosomes or threesomes may be permitted at the discretion of the golf shop, if such play will not disrupt normal course traffic. Smaller groups should not expect to play through foursomes and should not exert pressure on the groups ahead. Five-somes are permitted in limited circumstances with the prior approval of the Golf Shop Management.

11. Pace of Play. All golfers are asked to maintain a reasonable pace and should play to complete the course within the time limits posted in the golf shop. If your group falls behind by one clear hole, please speed up or let the group behind you play through. All players who stop for any reason after playing nine (9) holes must occupy the next tee before the following players arrive at the tee or they will lose their position on the golf course.

12. Slow Play. Each player should do their part to make a round of golf at the Resort a pleasant experience for everyone and slow play hinders that enjoyment. Tips to keep play moving:

- Anticipate the club or clubs you may need and go directly to your ball. Always be near your ball to play promptly when it is your turn.
- Study and clear the line of your putt while others are doing the same.
- Mark your scores on the way to the next tee or while the others in your group are playing from the next tee.
- If possible, repair ball marks and divots while waiting for other players.
- When approaching a green, drive your golf car to the side or rear of the green on the best direct path to the next tee. Do not leave the golf car in front of the green where you will have to go back to get it.

13. Rangers/Marshals. Golf rangers or marshals may be on duty to help regulate play and enforce golf car regulations. They have full authority on the golf course and will enforce all rules and speed of play. Your cooperation is appreciated.

14. Practice. Members and Guests are to use the designated areas, driving range and practice putting green for practice. Under no circumstances are the regular tees, greens, or fairways to be used for practice.

15. Golf Simulator. The Resort has an indoor golf simulator available for Member and Guest use. The golf simulator is a great way to practice and experience some of the top courses in the world.

16. General. Each player must have his or her own set of golf clubs and bag. Members and Guests are reminded that they are not to leave golf bags or personal belongings unattended on Resort property. The Resort is not responsible for lost, damaged, or stolen property.

17. Care of Course. To help maintain turf conditions, and as a courtesy to other players, all golfers are responsible for picking up tees, repairing their golf ball marks on the greens, filling divots made in the fairways and carefully raking sand traps after use. For players' convenience, sand bottles or buckets may be provided in the golf carts or at each tee.

18. Driving Range. The hours of the driving range will be posted in the golf shop. The driving range may be closed by the golf shop at any time to permit recovery of range balls or due to inclement weather or poor turf conditions. Range balls are for use on the driving range only and are not permitted on the golf course. For safety reasons, range balls must be hit from designated areas only. For frequent users, a pass can be provided that allows Members to access the ball dispenser without a token. The driving ranges closes early on Sunday evenings as part of the Resort's maintenance schedule. The Golf Shop Management will keep Members apprised of the Sunday closing time as the seasons change.

19. Lightning. Players are expected to exercise reasonable prudence and common sense when severe weather, for example, thunder or lightning, is reported or observed in the area and are requested to leave the golf course and seek appropriate shelter. Players expressly assume all risk of injury while on the golf course due to lightning or other adverse weather. Players should not rely on the accuracy, reliability or adequacy of any storm systems implemented by the Resort. The Resort may suspend or cancel any tournament or scheduled play, if in the sole judgment of the Golf Shop Management; weather conditions create a clear and present danger of personal injury or death.

20. Handicaps. Handicaps are computed under the supervision of the Golf Shop Management in accordance with the current USGA Handicap System. Members and Guests are responsible for the accurate posting of their scores following each round of golf. All scores are subject to review by the Golf Shop Management to determine any violations. The fee to establish a handicap for Guests is \$40.

21. Violations. Violation of any golf rule, including continued violation, may result in suspension of membership.

RULES FOR OPERATION OF GOLF CARTS

- 1.** The Resort maintains a fleet of golf carts for rental by Members and Guests for use only on the course and practice areas while playing or practicing.
- 2.** Members and Guests are strictly responsible for their own safe operation of the golf carts so as not to interfere with fellow players' enjoyment of the game, and at all times guard against injury to persons or damage to property, especially the playing surfaces of the golf course. The Resort assumes no responsibility for accidents or damage caused by golf carts.
- 3.** Members and Guests shall be responsible for any damage, including misuse, to their assigned golf car and damage to any equipment on the golf carts or damage to Resort property caused while operating a golf cart.
- 4.** Reckless driving or violation of golf course rules may result in forfeiture or suspension of the privilege of golf car usage and the privilege of playing golf on the course itself.
- 5.** Operators must have a valid driver's license and operate the golf car at their own risk. Operating instructions on each golf car should be read prior to usage.
- 6.** Golf car operators shall observe safe driving procedures at all times and must observe and obey signs, stakes, and other markers used to guide golf carts, and shall stay on golf cart paths where they are provided, and without exception on Par 3 holes.
- 7.** No more than two players and two bags shall be permitted on any golf car.

- 8.** For the safety of infants and small children under the age of six, they are not permitted to ride in any golf car.
- 9.** Please do not operate or park a golf cart within thirty (30) feet of any tee, green, bunker (or their shoulders), or beyond designated markers. Golf carts should not be parked on property owned by adjacent homeowners.
- 10.** Every effort should be made to avoid bare spots, wet or soft areas, and areas under repair. Never drive through a hazard.
- 11.** Golf carts must be returned to the staging area and any malfunctions and needed repairs reported to the golf shop.
- 12.** Personal golf carts are allowed on the course, after paying a yearly golf cart trail fee and receiving a cart sticker from the Golf Shop (which must be displayed on the golf cart). All golf carts must be approved by the Golf Shop, and all Members with personal golf carts must check-in at the Golf Shop before play. Proof of insurance coverage on all personal golf carts must be furnished to the Golf Shop. Personal golf carts are expected to abide by the same rules as Resort-owned golf carts or privileges to utilize a personal golf cart will be revoked.



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