



## FREQUENTLY ASKED QUESTIONS

### **WHAT IS THE AVERAGE COST OF A BRISTOL HARBOUR WEDDING?**

Our wedding packages range from \$150 to \$225 per person.

Required Food & Beverage Minimums are:

#### **BRISTOL ROOM**

##### ***Peak Season (May – October)***

Friday - \$18,000  
Saturday - \$20,000  
Sunday (excluding holidays) - \$14,000

##### ***Non-Peak Season (November – April)***

Friday - \$14,000  
Saturday - \$14,000  
Sunday (excluding holidays) - \$14,000

#### **SENECA BALLROOM**

##### ***Peak Season (May – October)***

Friday - \$22,000  
Saturday - \$24,000  
Sunday (excluding holidays) - \$18,000

##### ***Non-Peak Season (November – April)***

Friday - \$18,000  
Saturday - \$18,000  
Sunday (excluding holidays) - \$18,000

New York State sales tax is not included and will be figured on the final total.

### **WHAT APPLIES TOWARDS MY REQUIRED FOOD & BEVERAGE MINIMUM?**

All of the items included in your selected package (Diamond, Elegance, and Classic) count towards your Food & Beverage Minimum. Signature cocktails, food and beverage upgrades and add-ons, house-baked wedding cakes and desserts, farewell brunch, Bridal Suite rental and food/beverage, rehearsal dinner food, beverage and room rental fee, and ceremony site rental fee also count towards your Food & Beverage Minimums.

### **IS THERE AN ADDITIONAL VENUE RENTAL FEE?**

If you meet the required Food & Beverage Minimum for the room you have selected, then there is no venue rental fee. If you do not meet the required Food & Beverage Minimum, you will be charged the difference as the rental fee.

### **IS A DEPOSIT REQUIRED TO BOOK MY WEDDING AT BRISTOL HARBOUR?**

Yes, we require a \$5,000.00 deposit for the Bristol Room and Seneca Ballroom at the time of booking to reserve the date for your event. A second deposit of \$10,000.00 is due six months prior to your wedding date. Both deposits will be applied toward your final bill, or retained in the event of cancellation.

### **WHEN IS MY FINAL PAYMENT DUE?**

Final payment for all charges and unpaid balances is due 21 days prior to your wedding date.

### **WHAT TYPES OF PAYMENT ARE ACCEPTED FOR DEPOSITS AND PAYMENTS AT BRISTOL HARBOUR?**

PLEASE NOTE THAT BRISTOL HARBOUR IS A CASHLESS FACILITY. Credit cards, personal checks or bank cashier checks are accepted for deposits and final payments. Your on-site guests may pay for their accommodations with Visa, MasterCard, Discover, or American Express. We ask that you please notify your guests in advance that cash is not accepted for payment anywhere in the facility.

### **WHAT IS THE MAXIMUM OCCUPANCY FOR THE EVENT ROOMS?**

The Bristol Room (2,175 sq. ft.) can accommodate up to 130 guests, and the adjoining covered Bristol Terrace & Bar (1,575 sq. ft.) can accommodate an additional 60 guests.

The Seneca Ballroom (4,475 sq. ft.) can accommodate up to 260 guests, and also features the Seneca Terrace (3,500 sq. ft.), an outdoor stone terrace which can accommodate up to 260 for your ceremony or cocktail hour. Our 60' x 40' deluxe tent with clear top and sides can accommodate an additional 100 guests for your seated dinner.

### **WHEN ARE MY FINAL GUEST COUNTS DUE?**

Final guest counts are due 21 days prior to your wedding date.

### **WHEN ARE MY MENU SELECTIONS DUE AND IS THERE A TASTING PRIOR TO SELECTION?**

Final menu selections are due 21 days prior to your wedding date. A complimentary menu tasting and wedding cake tasting are included in your package to assist you with making your final selections. Tastings are held during our non-peak season (November – April).

### **WHAT ARE THE MEAL OPTIONS AND COST FOR MY VENDORS?**

Vendor meals cost \$48 per person and vendors may select any of the meal options chosen for your event. Each vendor meal includes entrée, two side dishes, and a soft drink. Please note that passed and stationary hors d'oeuvres, soups, salads, etc. are not included in the vendor meal. ***Please note: Bristol Harbour policy prohibits vendors from consuming alcohol on premise before, during, and after your event.***

### **WHAT IS THE COST FOR GUESTS UNDER AGE 21?**

The cost for guests ages 11 - 20 will be calculated by subtracting the bar cost from your selected package price. If you have selected Enhanced or Duet Entrée options for your package, the cost will be calculated by subtracting the bar cost from your selected package price + the Enhanced or Duet Entrée upcharge. The price includes all food selections offered in your package such as passed and/or stationary hors d'oeuvres, soup and/or salad, entrée, and soft drinks. In accordance with state and federal laws, individuals under the age of 21 are not permitted to consume alcohol.

**WHAT ARE THE MEAL OPTIONS AND COST FOR CHILDREN AGES 10 AND UNDER?**

We offer a choice of children’s meals for guests ages 10 and under for \$10.00 per child: Your choice of Macaroni & Cheese OR Chicken Fingers, served with french fries and fresh fruit cup. Please advise our Wedding Coordinator of the number of children ages 10 and under and their meal selections when submitting your final guest count.

**MAY I HOST MY SHOWER, REHEARSAL DINNER, WELCOME RECEPTION, AND/OR FAREWELL BRUNCH AT BRISTOL HARBOUR?**

Yes! Our Naples Room is the perfect setting for intimate gatherings of up to 24 people and is perfect for showers, rehearsal dinners & small welcome receptions. Larger groups may be accommodated in our Bristol Room or Seneca Ballroom. We offer three farewell brunch packages for the morning after your wedding. Brunches are held 9:30 am – 11:30 am, regardless of location.

Please note: the Tavern at the Point Restaurant can only accommodate reservations for groups up to 20, and reservations are required for groups larger than 6. Please be sure to plan accordingly should you choose to dine in the restaurant.

**MAY I HOST MY WEDDING CEREMONY AT BRISTOL HARBOUR?**

Wedding ceremonies may only be held at Bristol Harbour if you are holding your reception here. We have two outdoor arbor ceremony sites and additional outdoor terraces that can be used for wedding ceremonies. The \$600 ceremony site rental fee is waived for the Diamond package.

**IS THERE A PLACE FOR THE BRIDE & BRIDESMAIDS TO GET READY BEFORE THE WEDDING?**

Yes, we have a beautiful private Bridal Suite located inside the Main Lodge building that may be rented for the day of your wedding. It features a sink, vanity counter and mirror, full-length 3-panel mirror, plush seating, and private restroom. The rental fee is \$600 and includes use of the space for the day as well as a member of our wait staff to provide food and beverage service. Food and beverage options are available from our menu for an additional fee and are not included in the rental fee. Rental is on a first-come, first-served basis.

**MAY I USE VENDORS OTHER THAN THOSE ON YOUR APPROVED VENDORS LIST?**

Our Approved Vendors list is provided to assist you in selecting reputable vendors that we have worked with previously. Other licensed vendors may only be permitted on a case-by-case basis at the discretion of management; Bristol Harbour reserves the right to deny the use of any vendor not on this list. Please discuss your intended vendors with our Wedding Coordinator prior to making vendor deposits or reservations. You will be responsible for providing an accurate list of all vendors and contact info to our Wedding Coordinator prior to your wedding date to assist in the day-of coordination of your event.

If you receive approval to use vendors that are not on our Approved Vendors list, those vendors will be required sign our Vendor Policy Form at least 21 days prior to your event.

**MAY I USE OUTSIDE CATERERS, FOOD TRUCKS, OR OTHER FOOD AND BEVERAGE VENDORS?**

In accordance with New York State laws, all food and beverage must be provided by Bristol Harbour. An exception is made only for licensed wedding cake bakeries.

### **IS THERE ON-SITE PARKING?**

Yes, there is a large, complimentary parking lot in front of the Main Lodge building, and a complimentary parking lot adjacent to the Inn building for overnight guests. We do not offer valet service.

### **WHERE WILL MY OUTDOOR WEDDING CEREMONY BE HELD IN CASE OF INCLEMENT WEATHER?**

Bristol Harbour reserves the right to move your outdoor ceremony to an indoor or covered location in the event of serious inclement weather. The location of your indoor ceremony will be based on availability and is at the discretion of management.

### **DO YOU OFFER ON-SITE ACCOMMODATIONS FOR OVERNIGHT GUESTS, AND WILL I RECEIVE A BLOCK OF ROOMS?**

Yes, Bristol Harbour has a 31-room, on-site Inn located adjacent to our Main Lodge building that can accommodate your overnight and out-of-town guests.

Weddings in the Bristol Room and Seneca Ballroom will receive a block of 15 rooms upon receipt of your first deposit. This includes the complimentary Deluxe Room for the bride and groom. Your guests will receive a 10% discount on their rooms. Rooms in your block will require a 50% credit card deposit at the time of booking to hold the reservation. All rooms in the block that do not have deposits 45 days prior to your wedding date will be released and become available for general reservations at regular seasonal rates on a first-come basis. Deposits placed on rooms for wedding guests can only be transferred or refunded until 45 days prior to your wedding date. Any room cancellations made within 45 days of your wedding date will result in forfeit of the deposit. Any cancellations made within 24 hours of the day of check in will be billed in full for the total cost of the reservation.

### **WHAT DÉCOR IS INCLUDED?**

Our Bristol Room features classic rustic luxe décor including exposed wood beam ceiling, unique antler chandeliers, and an outdoor bar on the covered Bristol Terrace. The beautifully appointed Seneca Ballroom offers its custom stone fireplace, indoor built-in bar with marble counter top, and elegant chandeliers. In addition to the breathtaking lake views and natural scenic beauty of the area, the Bristol Room and Seneca Ballroom are furnished with complimentary tables, chairs, and white or ivory napkins and floor length linens. White China and clear glassware is also provided. For those looking to add a personal touch to the décor, there are many additional rental options available through the Approved Vendors listed in our wedding information packet.

All decor must be removed from the facility within 48 hours of the conclusion of your wedding. Any items left at the facility more than 48 hours after the conclusion of your wedding will be discarded. Bristol Harbour is not responsible for items that are discarded after 48 hours.

### **DO YOU OFFER TENT RENTALS?**

Bristol Harbour is honored to offer our 60 x 40' deluxe tent with clear top and sides free of charge to all Seneca Ballroom weddings. Our permanently installed clear tent preserves the breathtaking views of Canandaigua Lake from inside the Seneca Ballroom and from the Seneca Terrace, while offering protection from the elements if needed. The clear sides can be put in place upon short notice, if desired. The deluxe clear tent can accommodate up to 100 guests for your seated dinner, and 260 guests for your ceremony or cocktail hour.

*March 15, 2019*

**MAY I HOST MY REHEARSAL DINNER AT BRISTOL HARBOUR?**

Yes, Bristol Harbour would be honored to host your rehearsal dinner celebration. Choose from our Seneca Ballroom or Bristol Room venues and take in Bristol Harbour's signature lake views before your big day. Delicious menu options and a variety of bar packages are available from our Special Events Menus to help you fully customize your event, and your rehearsal dinner food, beverage, and room rental fee count towards your required Food & Beverage minimum. Please speak with our Wedding Coordinator for menus, room rental and deposit information.

**DO YOU HAVE ANY ADDITIONAL QUESTIONS?**

Please contact the Bristol Harbour Weddings Team at [weddings@bristolharbour.com](mailto:weddings@bristolharbour.com). We look forward to hearing from you!